

CORE CAPABILITIES

ZigTech delivers specialized network and IT consulting anchored in 20+ years of enterprise and federal operations experience.

Network Infrastructure & Observability

Network design, AIOps integration, NetFlow/SNMP analytics, capacity planning, router/switch/WLAN controller configuration, and IPAM across multi-vendor environments.

Cybersecurity

Network segmentation, access control, threat detection, and security posture assessment aligned to NIST and DoD frameworks.

IT Consulting & Advisory

IT strategy, vendor evaluation, technology roadmaps, and program management for federal agencies and commercial enterprises.

Professional Services & Deployment

Platform deployment, systems integration, and post-implementation support for network observability, monitoring, and analytics tools.

DIFFERENTIATORS

- 20+ years network infrastructure — Cisco, BlueCat, LiveAction
- IPAM specialist — BlueCat DDI design, deployment & administration
- Multi-vendor hardware — routers, switches, WLAN controllers
- 5 years supporting VA network infrastructure & observability
- Enterprise delivery — Equinix, Verizon, Marriott, UHG
- NetFlow, SNMP, gNMI, syslog & telemetry ingestion expertise
- Prior Top Secret clearance (held twice) — reinstatement eligible
- U.S. Navy Submarine Veteran — mission-critical ops mindset
- SBA Certified SDVOSB, VOSB & HUBZone — triple set-aside eligible

NAICS CODES

541512	Computer Systems Design Services
541511	Custom Computer Programming Services
541519	Other Computer Related Services
541513	Computer Facilities Management Services
541690	Other Scientific & Technical Consulting

PAST PERFORMANCE HIGHLIGHTS

VA — Network Observability (5 Yrs, via LiveAction)

Delivered LiveNX/LiveWire platforms within VA enterprise environments; deep familiarity with VA network ops and federal IT requirements.

Enterprise Network Observability

AIOps and telemetry pipelines for Fortune 500 NOC operations — data center, hospitality, and telecom sectors.

Capacity Intelligence & Forecasting

ML-driven capacity recommender and forecasting engine for major U.S. carrier; proactive SLA management and infrastructure planning.

P1 Incident Response & Recovery

Led resolution of critical network incidents, eliminating SLA penalties and restoring enterprise service continuity.

CERTIFICATIONS & REGISTRATIONS

- SDVOSB — SBA Certified
- VOSB — SBA Certified
- HUBZone — SBA Certified (04/10/2026)
- SAM.gov Registered — Active
- Prior Top Secret (TS) Clearance — held twice
- Prior Public Trust — most recent federal position